

# AudaxSolutions

## CORPORATE OVERVIEW

[www.AudaxSolutions.com](http://www.AudaxSolutions.com)

AUDAX SOLUTIONS IS A DATA CENTER SERVICE PROVISIONER WITH A COMPLETE AND CONSISTENT SERVICE MODEL FOR HARDWARE AND SOFTWARE SOLUTIONS. AS AN OEM ALTERNATIVE, AUDAX EXTENDS THE LIFE OF THE IT INVESTMENT UTILIZING OUR PROVEN TOOLS, PROCESSES AND TECHNICAL EXPERTISE. KEEPING OUR CUSTOMERS AT THE CENTER, WE COMBINE OUR EXPERIENCE IN EMERGING TECHNOLOGIES WITH OUR SERVICE-FOCUSED MINDSET, TO DELIVER AND MAINTAIN FLEXIBLE AND DIVERSE SOLUTIONS.

As a solution-driven organization, we are continually focused on adding value and differentiating ourselves, providing our customers with a superior support experience. Over the past 15 years, we have become our customers trusted partner through our technical expertise, flexibility and extensive knowledgebase. Looking beyond our customers' immediate needs, and possessing the ability to envision their organizations' future IT infrastructure, is one of our many strengths.

We lend our capabilities and comprehensive offerings to customers in a variety of industries, exceeding their expectations by breaking through the limitations of traditional thinking. At Audax, raising the performance bar for customers is our standard. Establishing true partnerships is our pleasure.

### AUDAX DATA CENTER SERVICES

- Hardware and software HP-UX support solutions
- Call Home remote monitoring and diagnostic capabilities
- Mission critical environment support
- Sparing matched to customers' specific requirements
- Oracle Solaris™ software support
- Managed services in support of the entire data center
- Professional services offerings
- Self-maintenance service programs
- End-of-life support for both hardware and software
- Software support designed to exceed the standard offerings of the OEM
- HP hardware support training
- Hardware acquisitions for enhancements of current servers, as well as full product refresh

## AUDAX DISTINCTION

- Industry experts in supporting the entire HP-UX family of products
- Consultative, solution-driven mindset
- Deep-rooted commitment to partner relationships, focusing on their specific needs
- Customized and flexible solutions tailored to a customer's unique environment
- Proprietary System Audit Tool to assist in gathering system configuration information for customized sparing and system health check
- Creative logistics model, designed to ensure parts availability
- Experienced tier-three technical team with vast knowledge and expertise in delivering hardware and software support
- HP-UX and Solaris™ Certified Engineers
- Third party coordination
- 24/7/365 single-point-of-contact service desk